

Holme Open Farm – Access Statement February 2013

Introduction

Holme Open Farm offer a high quality “hands on” fun and learning experience for all ages and ability

- Large Variety of animals to hold, feed, touch and cuddle
- Indoor soft adventure play area
- Under-cover ride-on Tractors
- Outdoor Playground
- Cafe to seat 24
- Play area seating a further 45
- Gift shop
- A Family camping site on a flat field and you can have a campfire!

We are friendly, welcoming, highly trained and motivated, and ensure that each visitor is treated as someone special, to go home with memories to treasure for many years to come.

Pre-Arrival

A clearly worded leaflet is available describing the main facilities, attractions, directions, opening times and prices. The leaflet includes our contact phone number, email and website address. The leaflet is widely distributed to other tourist venues, hotels, guest houses, caravan parks and tourist information centres. All the above information can also be found on our website www.holmeopenfarm.co.uk

The park is accessible by car, we are located on the A683 Sedbergh to Kirkby Lonsdale road. The Park is clearly sign posted with brown tourist signs, for satellite navigation systems our postcode is LA10 5ET

Arrival & Car Parking Facilities

Car Parking is Free, the admission charges for the park are as follows

- Adults - £6
- Children - £5.50
- Under 2's - Free
- Special Needs and School Groups – Free

Camping charges Per Night

- £5 Per Tent
- £2 Per Car
- £3 Per Person

There is no admission charge for using the Gift Shop, Cafe and Nature Trail

The main car park has spaces for approximately 25 cars and 2 Buses on gravel. Vehicles can be parked to allow rear access and there are no dropped kerbs, access to the main areas in on tarmac, concrete or hard track with no steps or kerbs. Directional signs are located within the parking area.

Main Entrance and Reception

The Park is open every day except Tuesdays 1st March – 30th September. Opening Times are 10am to 5pm. There are no steps and access is by wide doors, allowing easy wheelchair access

Public Areas – General

All internal areas are located on the ground floor with no steps to negotiate allowing easy wheelchair access. Access to all areas is by concrete, tarmac or hard gravel with wide aisles except natural trail. Hard path leads to the playground and then onto mown grass. Camping site is mown grass on flat well drained field. Seating is available in the cafe, picnic area, playground and soft adventure play area.

Public Areas – WC

There are two WC areas

1. by the car park with two showers, a baby change, three ladies, two gents and a urinal
2. in the soft play area, with one ladies, one gents, one disabled and a baby change

Hand washing facilities are located in all toilets and play area; hand sanitizers are located where animals can be touched.

Cafe

The eating area is located centrally on the site; there are no steps to negotiate. The furniture is all moveable and is of sturdy pine, metal and wood construction. Food in the cafe is ordered at the counter and brought to the table or play area. High Chairs are available in the cafe and play area. We are able to cater for visitors with most special dietary requirements.

Gift Shop

The gift shop is located in the cafe; all items are clearly priced and can be reached from a wheelchair.

Outdoor Facilities

All play equipment has safety surfacing where required and is maintained to current European standards. Access is by level hard path onto level mown grass

Indoor Play Facilities

All areas have easy access on concrete paths, wide doorways and aisles. Some elements within the play area are on the ground floor and some are on the first floor and require climbing ect.

Farm Tours

All Farm tours are guided and accessible by wheelchair on hard track or concrete

Additional Information

- There is no smoking within any of the buildings
- No Dogs on Camping Site
- First aid facilities are located in the cafe or by contacting any member of staff

Contact Information

David & Angela Metcalfe

Holme Open Farm, Sedbergh, Cumbria, LA10 5ET

Tel 015396 20654 – Email holme-farm@btconnect.com – Web www.holmeopenfarm.co.uk

Fire Safety RISK Assessment

Campfires

- Campers are given written instructions on where to safely light fires
- We provide fire extinguishers

Electrical Fires

- We regularly inspect equipment
- We provide extinguishers and fire blankets

Cooking in Cafe

- Staff are trained
- We Provide fire blankets

Electrical Hook Ups

- We Regularly Inspect the hook up points
- We Provide extinguishers

Emergency Plans

- 1. We Have Trained Staff**
- 2. The Meeting Point is the Car Park**
- 3. The Cafe has three exits and the play barn two exits, these are clearly marked and designed so you cannot be locked in**
- 4. The farm building are very open with wide open doorways**
- 5. If a fire is identified staff will help evacuate all buildings and assemble people in the Car park**